

Privacy Policy

This Privacy policy is to inform you of what information **Palladora International Inc.** ("**Palladora**") collects, why we collect such information and what we do with the collected information. Your privacy is first and foremost. This Privacy Policy has been adopted to meet your needs and to conform to Canada's *Personal Information Protection and Electronic Documents Act* ("PIPEDA")

This policy relates only to **Palladora's** use, collection and disclosure of your personal information relating to your use of this website and any transaction completed through or with it. Your personal information is any information which identifies you as an individual, including your name, mailing and billing address, email address and credit card information.

Palladora reserves the right to update or change its Privacy Policy based on customer and company responses. It is advisable to periodically inform yourself of these changes, which will be posted as an "Update" beside the Privacy Policy link.

Collection and use of Information

We will not collect your personal information without first obtaining your consent. Your consent may be implied in certain situations, including when you voluntarily give your information in order to complete a transaction through this website. We will collect no more information from you than is reasonably required to provide the services you request or those which we offer to you and you accept.

When you provide **Palladora** with this personal information, we may use this to communicate with you regarding our products and services, promotions, and NEW product or service updates. Your information may also be used to improve and customize our websites to better inform you and meet your needs. Should you contact **Palladora** or speak, chat, email with one of our personnel, we will use your information to answer your request and provide you with any other information that would be of benefit to you.

At times **Palladora** may choose to conduct user polls. We will not share or gather personal information using these polls, but we may publish the results online. In no way will any personal information be linked to any poll participant.

From time to time, we may also collect information from you regarding your use of this website, such as the type of internet browser you use, your operating system, your geographical location and so on. This information is collected to improve and evaluate the functionality of our website and the services we offer to you. So far as is possible, we do not link this information to any personal information.

If you have previously consented to our collection, use or disclosure of your personal information, you can withdraw such consent at any time by contacting our privacy officer at the address below.

Retention of Personal Information

We keep your personal information only as long as reasonably necessary for the purposes described in this policy or such longer period as may be required by law.

Protection of Personal Information

We use appropriate measures to safeguard your personal information. This includes confirming your username and password before permitting access to your account, data encryption and other means. Our employees must abide by this policy and only those who reasonably require access to your information for the uses contemplated by this policy have access to your personal information. Please note that our servers are located in different locations, including in the United States, and may be subject to particular laws in the local jurisdiction.

Disclosure to Third Parties

Some of your personal information will be disclosed to third parties as required in order to provide the services you have requested. This includes disclosure to our carriers to arrange delivery and to your financial institution regarding your credit details. We may also disclose your information, from time to time, in other situations as permitted or required by law, including cooperating with any criminal investigation, investigating potential fraud, for debt collection purposes or in the event of an emergency.

Except as otherwise described in this policy, we will not disclose your personal information to a third party without your consent. **Palladora** does not sell, trade or rent your personal information to third parties. From time to time we may request your consent to share your information with our partners, affiliates or other third parties which we believe provide services which may be of interest to you or have partnered with us in a promotion or contest.

You may receive promotional materials from these third party partners regarding their products and services. In these instances you will be given the opportunity to opt-out and not have your personally identifiable information shared with that 3rd party partner.

If at any time you do not want to receive communications from **Palladora** or would like to withdraw your consent regarding sharing your information with third parties, please contact our privacy officer.

Forward to a Friend

When you forward a page or product to a friend, we ask for their email address and your own. This ensures that your friend will know that you have asked **Palladora** to send them an email and invite them to visit our website. You and your friend's email will only be used for this purpose this one time as we do not store this data or email them any additional messages.

Links

We do not guarantee the privacy on sites we provide links to. We are also not responsible for the privacy practices of other sites and each site should be treated as unique. These 3rd Party websites are outside of our control and not covered by this policy. Please review any and all privacy policies as posted on other web sites.

Children under 13 years of age

Palladora does not knowingly collect personal data from children under the age of 13. Those under age 13 should not use our website or provide us with any personal information. If it is brought to our attention that we have collected personal information from a child under the age of 13, we will delete that information from our systems immediately.

Access, Correction and Complaints

Palladora strives to maintain as accurate, complete and up-to-date records as possible. However, to request access to our records pertaining to you, to change or update those records, to ask a question regarding this policy or to file a complaint, please contact:

Privacy Officer
20- 95 West Beaver Creek Road
Richmond Hill, Ontario
CANADA, L4B 1H2